



UNITED ARAB EMIRATES  
MINISTRY OF ENERGY & INFRASTRUCTURE

برنامج الشيخ زايد للإسكان  
Sheikh Zayed Housing Programme



# User Manual

## Government House Ownership

V 2.2

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to “Services”. Select “Zayed Housing Program”, then “Housing Services”, then “Government House Ownership”, you can view the service Info or start the service immediately.


The screenshot shows the MOEI website interface. At the top, there is a navigation bar with the MOEI logo, the text "UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE", and a "Services" menu item highlighted with a red box. Below the navigation bar, there is a breadcrumb trail "Home > Services". A large brown banner with the word "Services" is displayed. Below the banner, there is a section titled "Services" with a sub-header "Government House Ownership Request". To the right of this sub-header are buttons for "Request Status" and "My Favourites". Below the sub-header, there are four service categories: "Manzali Bundle", "E-Services Help", "Proactive services", and "Added value". On the left side, there is a list of services under "All Services", with "Zayed Housing Program" highlighted by a red box. Under "Zayed Housing Program", there are two sub-items: "Housing Services (11)" and "Consultants Services (2)". To the right of this list, there is a vertical list of services: "Zayed Housing Services" and "Government House Ownership Request", both highlighted by a red box.

# Government House Ownership Request

## About the Service

This service allows the beneficiary to request a government house ownership

## Required Documents

 The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- Accommodation receipt
- Copy of ID

## Terms and Conditions

Start Service



Register



Favorite



Download the Service Card



## QR Code



Scan the code to open this page on your mobile

3. Then it will redirect you to the Login page, you can login by using UAE PASS.




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     Languages

## Sign in to your account

 Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

4. Please fill out the data, attach the required documents then submit the request.

**Government House Ownership Request**

**Personal Information**

Family No * <input type="text"/>	Town No * <input type="text"/>
Region * <input type="text"/>	Emirate * <input type="text"/>

**Social Information**

Number Of Family Members * <input type="text"/>	Number Of Wives * <input type="text"/>
Marital Status * <input type="text" value="Please Select"/>	PO Box <input type="text"/>

**Housing Information**

Housing Type * <input type="text" value="Please Select"/>	Housing Number * <input type="text"/>
Decision Number * <input type="text"/>	Decision Date * <input type="text" value="19/06/2023"/>
Plot Number * <input type="text"/>	

**House Additions**

Bed Rooms <input type="text"/>	Living Rooms <input type="text"/>
Kitchens <input type="text"/>	Bathrooms <input type="text"/>
Warehouses <input type="text"/>	Others <input type="text"/>

Notes

5.26%  
Form Completion

Save and Continue Later

Submit

Cancel



**Upload The Required Attachment**

Passport \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



Deceased Legacy \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



Family Book \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



Emirates ID \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



Government Housing Ownership \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



A letter from the municipality concerned with the plot number for the house to be owned \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



Other \*

Select or drag and drop files here  
(pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.



Save and Continue Later

Submit

Cancel

5. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نيلز المتعامل  
CUSTOMER PULSE

English

### Customer Pulse Survey

Overall, how satisfied are you about the service? \*

Extremely Dissatisfied      Extremely Satisfied

Next



English

### Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in app)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous Next





United Arab Emirates



نبض المتعامل  
CUSTOMER PULSE

🗑️ 🌐 English ▾

### Customer Pulse Survey

Is there anything else you would like to share with us?

Please select



2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous

Submit

